

## Building Problems & Warranty Callbacks

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While every care has been taken by Speed Fab-Crete to complete your facility to be problem-free, problems do occur. Our company prides itself in serving our customer during construction *and* after we complete your project. To advise us of problems that occur, we request you do one of the following:

1. Fax: 817-561-2544 – send your specific problem request to our Operations Administrator, **Vickie Watt**. The problem will be placed on our callback response form for action.
2. Call: 817-478-1137 – to report your specific problem request to our Operations Administrator, **Vickie Watt**. The problem will be placed on our callback response form for action.
3. Email: [vwatt@speedfab-crete.com](mailto:vwatt@speedfab-crete.com) – to report your specific problem request to our Operations Administrator, **Vickie Watt**. The problem will be placed on our callback response form for action.
4. Email: [dbloxom@speedfab-crete.com](mailto:dbloxom@speedfab-crete.com) – to report your specific problem request. This will place your request on our callback response form for action.

**It also is important to provide us the name of a contact person at your facility with whom to work.**

Our callback response is monitored on a *weekly* basis and a plan of action to address your problem is implemented.

For off-business hour/emergency response

Call **Garry Walker** at 817-658-9771

or **Janis Petry** at 817-676-1271